

Obtaining Security Code

Summary

Users can request their security code through the portal.

Note:

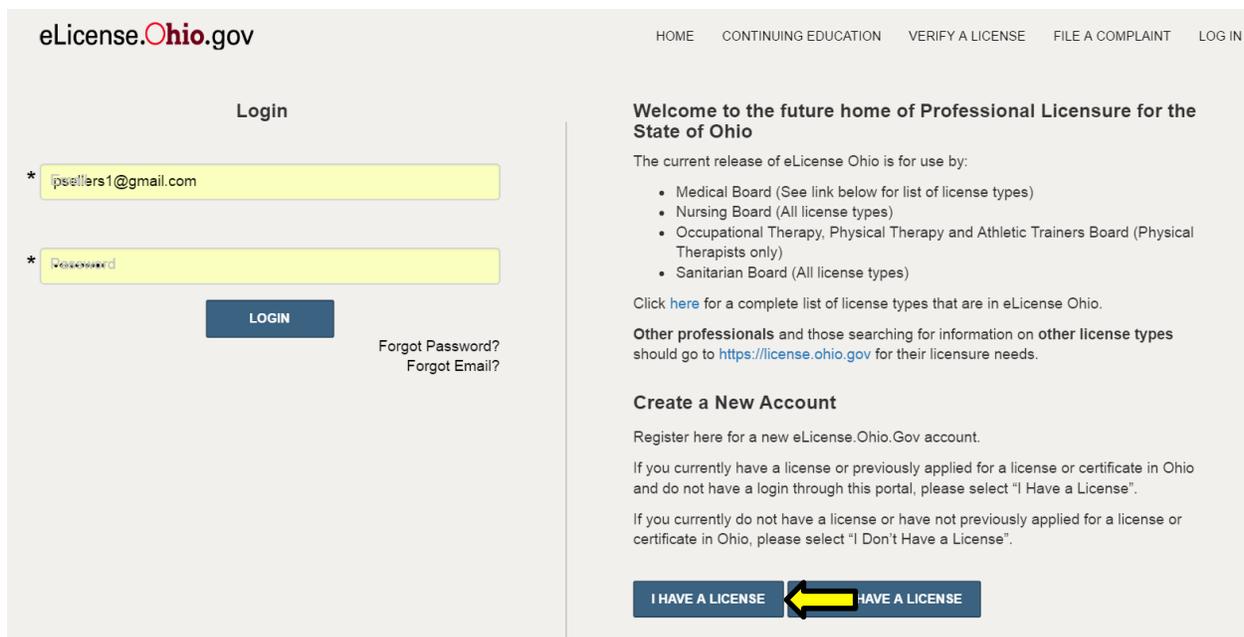
- For optimal browser experience, use Google Chrome.
- Users may register through the Portal with their existing license or as a new user.

Steps

1. Navigate to the Ohio eLicense homepage.

<https://elicense.ohio.gov>

2. Begin with the login screen.



3. Users will click **I HAVE A LICENSE**.

4. On the Existing License page, scroll down to the bottom of the page and click **OBTAIN SECURITY CODE**.

Existing License

Register here for a new eLicense.Ohio.Gov account associated with your existing Ohio professional licenses. In the event you do not have the required security code, click the 'Obtain Security Code' button.

Your social security number is required for accurate identification under federal and state child support enforcement law (42 U.S.C. §666 and §3123.50, O.R.C.)

* First Name Middle Name

* Last Name

* Social Security Number I don't have a Social Security Number

* Security Code

SUBMIT **OBTAIN SECURITY CODE** ←

5. On the Forgot Security Code page, select either email or social security number for verification and enter the necessary information.

Email Social Security Number

* Email

SUBMIT

6. Click **SUBMIT**.

Note: Security codes will be sent to the user's email address that is on record with the Board. If the user does receive the email with the security code, he or she will need to contact the Board to provide them with the correct email address.